

**OPERATING PROCEDURES for 2024/25 to -2028/29 BID**

**Dated**            **5<sup>th</sup> January 2024**

**NAME OF COUNCIL**

London Borough of Harrow

**NAME OF BID COMPANY**

Harrow Town Centre Business Improvement District Company Ltd.

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## **Schedules**

Schedule A: Background to the BID Arrangements.

Schedule B: BID Levy rules as issued to stakeholders and described in the Harrow Town Centre BID Proposal 2024-2029 and published on the [www.ha1bid.co.uk](http://www.ha1bid.co.uk) website.

Schedule C: Map of geographical area highlighting the areas covered by the BID, published in the BID Proposal and on the website. The BID Arrangements in Schedule C and Section 8 of this Operating Procedures Agreement describe the Council's procedures for how it will administer, bill and collect the BID Levy charges.

Schedule D: List of the Hereditaments within the BID area when the ballot was announced liable for the BID Levy, also published on the website as the Voter Listing.

## **Operating Procedures**

### **Dated**

### **Between**

- (1) **London Borough of Harrow** (the "Council") PO Box 731, Forward Drive, HA3 3RG, and
- (2) **Harrow Town Centre Business Improvement District Company Ltd.** c/o Management Suite, St George's Shopping Centre, St Anns Road, Harrow, HA1 1HS

### **Recitals**

- A The Council is a billing authority for the purposes of the Local Government Act 2003 which has made BID Arrangements in accordance with section 41 of that Act and is responsible for the administration, billing and collection of the BID Levy.
- B The BID Company is the "BID Body" for the purposes of the Regulations as defined therein and is therefore responsible for the operation of the BID and for using the BID Levy for the purposes of achieving the objectives and aspirations set out in the BID Arrangements.
- C Both parties wish to agree the arrangements by which the BID Levy shall be collected together with general arrangements as to the relationship to be established between the Council and the BID Company for the duration of the BID
- D The purpose of this Agreement is to:
  - Confirm the basis upon which the Council will be responsible for collecting the BID Levy
  - Agree enforcement mechanisms for the collection of the BID Levy
  - Set out procedures for accounting and transference of the BID Levy
  - Set out procedures for monitoring and review of the collection of the BID Levy
  - Identify and agree the baseline services that are currently provided by the Council in the BID.

### **It is agreed:**

## 1 Definitions

**Agreement** means these contractual terms and conditions and schedules attached hereto.

**Annual Report** means a report to be prepared by the Council in accordance with clause 8.6 below which shall include, for the relevant Financial Year the following information:-

- (i) the Financial Accounts;
- (ii) the total amount of BID Levy Raised;
- (iii) the total amount of BID Levy collected;
- (iv) the total amount of the Deductions;
- (v) the total amount of uncollected debit c/fwd at the end of the Financial Year
- (vi) any proposals from the Council to help improve its efficiency in the collection and enforcement BID Levy
- (vii) a report including a schedule of all non-paying Stakeholders existing at the end of the relevant Financial Year and the enforcement action taken or to be taken by the Council in respect of such Stakeholders

**Bad or Doubtful Debts** means those sums which are recorded as bad or doubtful debts by the Council as a result of non-payment of the BID Levy by Stakeholders in accordance with the Council's usual accounting practices

**BID** means the Business Improvement District which operates within the area highlighted on the map in Schedule C and which is managed and operated by the BID Company

**BID Arrangements** means the arrangements attached hereto at Schedule C as amended from time to time in accordance with the conditions stipulated therein and the Regulations

**BID Levy** means the charge to be Raised and collected from the Stakeholders within the area of the BID in accordance with the terms set out in the BID Arrangements and the Regulations and to be used, subject to the terms of this Agreement, by the Council solely to procure from the BID Company the services and proposals set out within the BID

**BID Revenue Account** means the account to be set up in accordance with Regulation 14 and operated in accordance with Schedule 3 of the Regulations

**Head of Collections & Housing Benefits** means the Council officer responsible for the implementation of the Council's obligations under (and the management of) this Agreement

**Chief Finance Officer** means the officer designated with responsibility for the financial administration of the Council under section 151 of the Local Government Act 1972

**Contract Standard** means in relation to the performance of any of the Services, carrying out such Service(s) in accordance with all relevant provisions of this Agreement and in compliance with all relevant Acts of Parliament, Statutory Regulations, Orders and Codes of Practice in operation from time to time

**Deductions** means the agreed administrative fee, relief, write offs, losses, refunds, hardship relief awarded, enforcement income collected in accordance with Schedule C and Bad or Doubtful Debts together with all other sums agreed with the BID Company as the Council may deduct from the BID Levy in accordance with paragraph 2 of Schedule 3 of the Regulations

**Enforcement Notice** means a notice to be served on the Council by the BID Company for failure to enforce payment of the BID Levy as specified in Clause 7

**Force Majeure** means any cause materially affecting the performance by a party of its obligations under this agreement arising from any act, events, omissions, happenings or non-happenings beyond its reasonable control including, without limitation, acts of God, strikes, lock-outs or other industrial disputes, war, riot, fire, flood or any disaster affecting either one of the parties hereto or a third party for which a substitute third party is not reasonably available;

**Financial Accounts** means a statement of all debits and credits made to the BID Revenue Account by the Council for the relevant Financial Year in accordance with Schedule 3 of the Regulations including the total Payable BID Levy for that Financial Year;

**Financial Year** means the financial year for the Council which runs from 1<sup>st</sup>April to 31<sup>st</sup> March

**First Demand Notice** means the notice to be served on the relevant non-paying Stakeholder by the Council pursuant to Clause 7.1

**Monitoring Group** means the group to be set up to monitor the collection and enforcement of the BID Levy such group to consist of relevant Council officers and representatives from the BID Company as set out in the BID Arrangements

**Operational Date** means the date upon which the successful ballot result has been declared in favour of putting in place the BID Arrangements or the date of this Agreement, whichever is the later.

**Payable BID Levy** means the balance (in cleared funds) of the BID Revenue Account plus all credits and less all debits and Deductions made or to be made by the Council in accordance with Schedule 3 of the Regulations and this Agreement

**Quarter** means a period of three months from the start of each Financial Year and every period of three months thereafter

**Raised** means sums calculated and to be demanded by the Council as being due and payable by Stakeholders in accordance with Schedule 4 of the Regulations and “Raise” shall be construed accordingly

**Regulations** means the Business Improvement Districts (England) Regulations 2004 as amended from time to time

**Second Demand Notice** means the notice to be served on the relevant non-paying Stakeholder by the Council pursuant to Clause 7.1

**Services** means the services to be provided by the Council in accordance with this Agreement and described in Schedule A.

**Stakeholders** means the non-domestic rate payers liable to pay the BID Levy as identified in the BID Arrangements

**Term** means the term of the BID Arrangements as stipulated within that document and attached to this Agreement at Schedule C

**VAT** means United Kingdom value added tax or similar tax which may be imposed in place from time to time

## **2 Statutory Authorities**

- 2.1 This Agreement is made pursuant to Part IV of the Local Government Act 2003 and Section 111 of the Local Government Act 1972 and all other enabling powers.

### **3 Commencement and Term**

- 3.1 This Agreement is conditional on and shall not take effect until the Operational Date.
- 3.2 Following the Operational Date this Agreement shall continue in full force and effect for the duration of the Term.

### **4 Good faith Obligations**

- 4.1 Both parties will act in good faith towards each other in relation to all matters arising under this Agreement and in particular (without failure to comply with the same amounting to a breach of contract) each party shall inform the other fully and as soon as reasonably possible of any circumstances of which it becomes aware which might lead to a necessity for a change to this Agreement, a potential dispute or any other circumstance of which both parties should be aware.
- 4.2 Any approval, act, omission, decision, requirement, agreement or any other step of any kind taken by or on behalf of either party shall be so taken reasonably and in good faith and any reference (express or implied) to period, time, occasion, amount, price or any other matter shall be subject to the qualification of reasonableness, unless the context otherwise requires.

### **5 Payment for the Services**

- 5.1 The Council's charge for the provision of the Services will be £20,000 in the first year of the Term (excluding VAT), that sum to be reviewed at the end of year 1 and increased or decreased in subsequent years by the proportionate increase or decrease in RPI during the previous year should the Council so choose to increase or decrease the annual charge.
- 5.2 Following receipt by the BID Company of a valid VAT invoice, payment of that invoice will be due together with VAT thereon on the date of this Agreement and on the anniversary thereof in each year of the Term.

#### **VAT in respect of BID Levy**

- 5.3 All payments of Payable BID Levy made from the Council to the BID Company under the terms of this Agreement shall be exclusive of VAT chargeable in respect of the implementation of the BID Arrangements for which the payment of Payable BID Levy is consideration and such VAT shall be added to the amount thereof and paid in addition thereto upon production of a proper VAT invoice by the BID Company.

### **6 Enforcement Procedures by the Council for payment of the BID Levy**



6.1 In the event that the BID Levy is not paid by a Stakeholder by the date specified within a demand notice, the Council shall instigate enforcement action against such non paying Stakeholder in accordance with Schedule C

6.2 Where the Council instigates Court action as required in accordance with Schedule C, it shall do so at its own expense and for the avoidance of doubt such costs and expenses shall not be a Deduction for the purposes of this Agreement unless and until such time as the Council successfully recovers such costs and expenses from the relevant Stakeholder on behalf of the BID Company at which time the relevant Deduction shall be the sum recovered in respect of the Council's costs in bringing the Court action.

## **7 BID Company Recourse in event of non-collection of BID Levy by the Council**

7.1 In the event that the Council fails to take reasonable steps to enforce payment of the BID Levy in accordance with clause 6.1 above and Schedule C the BID Company shall serve an Enforcement Notice on the Council (such notice to be copied to the Monitoring Group) requesting that:-

- (i) it serve a First Demand Notice;
- (ii) it serve a Second Demand Notice; or
- (iii) it commence court proceedings pursuant to clause 6 above and Schedule C.

Within 14 days of receipt of such Enforcement Notice the Council shall provide written confirmation of the action taken or to be taken (including timescales for the implementation of such action) to recover the unpaid BID Levy to the BID Company and the Monitoring Group

7.2 If after serving an Enforcement Notice the Council fails to take the requested action within the specified time frame the BID Company shall inform the Monitoring Group of the Council's failure to act and request that the Monitoring Group arrange a meeting between the Monitoring Group and the BID Company and relevant Officers of the Council in order to achieve a solution and/or agree a strategy to recover the outstanding sum. Such strategy shall include a time frame within which action will be taken by the Council to recover the unpaid sum or sums.

7.3 If after serving an Enforcement Notice and attending the meeting arranged by the Monitoring Group pursuant to clause 7.2 the Council fails to take the requested action

within the time frame agreed during the said meeting then the BID Company shall serve an Appeal Notice to the Chief Finance Officer of the Council, such notice shall:-

- (i) Detail the sum/s which remain unpaid;
- (ii) Confirm that the Council has failed to use the enforcement mechanisms available to it under this Agreement to recover the sum; and
- (iii) Request that a meeting take place between the relevant officers of the Council and BID Company to achieve a solution and/or agree a strategy to recover the outstanding sum such meeting to take place in any event no later than 28 days from service of the Appeal Notice

7.4 Where the Council fails to attend the meeting specified at clause 7.3 (iii) above; or fails to implement any action plan agreed at that meeting within a period of 14 days from the date of the meeting the Council shall use its best endeavours and take all necessary steps required of it by the BID Company to enable the BID Company to enforce collection of the BID Levy which may include the appointment of the BID Company as its agent and/or the grant to the BID Company of the conduct of any litigation and enforcement on behalf of the Council.

7.5 In the event that:

- (i) the BID Company is unable to take steps to enforce the BID Levy itself by any method; and
- (ii) the Council has failed to use its best endeavours or taken all necessary steps to assist the BID Company in enforcing the BID Levy itself; and
- (iii) the total outstanding sum remaining unpaid as a consequence of the failure of the Council to take the appropriate action exceeds 10% of the total BID Levy for that Financial Year; then

the Council will pay to the BID Company from its own resources and on written demand from the BID Company the outstanding sums for which the Council has failed to enforce payment in accordance with this Agreement up to a maximum sum of £5k provided that nothing within this clause 7.5 shall prevent or limit any other claim or remedy the BID Company may have against the Council in tort for breach of statutory duty.

## **8 Accounting Procedures and Monitoring**

8.1 Within 1 month from the Operational Date the Council and BID Company shall form the Monitoring Group which shall include the following representatives:

- (i) from the BID Company, the BID Company's Representative and Programme Co-ordinator (Finance); and
- (ii) from the Council, the relevant representatives from the Regeneration, Business Development Manager and Finance Sections as appropriate and the Head of Collections & Housing Benefits

8.2 Each month thereafter the Council shall provide the BID Company with a report which shall include:-

- (i) the BID Levy due and payable by each Stakeholder together with details of any refunds or credits owed by the Council to any Stakeholder
- (ii) the amount of BID Levy collected from each Stakeholder;
- (iii) details (together with the outstanding unpaid sum) of those Stakeholders who have not paid the BID Levy together with the Council's enforcement action or intended enforcement action in respect of such Stakeholders;
- (iv) summary details of any unpaid sums due to the Council from the BID Company;
- (v) information any changes in the occupation of hereditaments liable to BID Levy and on any new Stakeholders.
- (vi) The balance then standing to the credit of the BID Revenue Account
- (vii) The sum being retained in the Bid Revenue Account for the time being in respect of Bad or Doubtful Debts

8.3 Within 14 days following the end of each Quarter both parties shall arrange for the Monitoring Group to meet for the purposes of:-

- (i) reviewing the effectiveness of the collection and enforcement of the BID Levy from the information made available pursuant to clause 8.2 above; and

- (ii) reviewing the progress in achieving the objectives set out in the BID Arrangements

8.4 The persons attending the quarterly meetings shall be the members of the Monitoring Group together other appropriate officers depending upon the matters to be discussed.

8.5 Both parties will also attend regular liaison meetings. Review of performance will be a standing item on the agenda. These meetings will be minuted and progress will be reported to the Head of Collections & Housing Benefits and the BID Company member in charge of the implementation of this Agreement.

8.6 Within 1 month from the end of the Financial Year the Council shall provide the Annual Report to the BID Company.

## **9 BID Company's Representative**

9.1 The BID Company's Representative shall be such person nominated in writing by the BID Company from time to time to act in the name of the BID Company for the purposes of the Agreement.

9.2 From time to time the BID Company's Representative may appoint one or more representatives to act for the BID Company's Representative generally or for specified purposes or periods. Immediately any such appointment is made, the BID Company's Representative shall give written notice thereof to the Council.

## **10 The Council's Obligations**

10.1 The Council shall, subject to this Agreement, carry out the Services in compliance with the Agreement. The Council shall proceed with all due expedition and diligence when demanding and collecting BID Levy from Stakeholders.

10.2 The Council shall administer the BID Revenue Account in accordance with good accounting practice and the Regulations and on receipt from the BID Company of a properly vouched invoice shall, subject to the Regulations, make payment to it within 28 days thereafter by BACS from the balance in the BID Revenue Account after due allowance has been made for Bad or Doubtful Debts.

10.3 At all times the Council shall provide the Services described in the Agreement with: reasonable skill, care and diligence; the utmost good faith; and to the Contract Standard set out herein and, subject as aforesaid, to the reasonable satisfaction of the BID Company's Representative.

10.4 The Council shall inform the BID Company's Representative promptly and confirm in writing if the Council is unable or fails to provide the Services or any part thereof, or if the Council is aware of anything of whatsoever nature which may hinder the Council from complying with the Agreement giving details of the circumstances, reasons and likely duration. The provision of information under this Clause 10.4 shall not in any way release or excuse the Council from any of its obligations under the Agreement.

## **11 Audit**

11.1 For the purpose of conducting any audit investigation of the Agreement, each party shall throughout the Term provide all facilities and allow full access to the other or its auditors to:

11.1.1 all offices and premises for the purpose of inspecting records and documents in its possession, custody or control in connection with the Services;

11.1.2 all technology, resources, systems and procedures used or proposed to be used in connection with the provision of Services; and

11.1.3 interview its staff and officers.

## **12 Assistance in legal proceedings**

12.1 If requested to do so by the Head of Collections & Housing Benefits or the BID Company's Representative, each party shall provide the other with any relevant information in connection with any legal inquiry, arbitration or court proceedings in which the Council or the BID Company may become involved or any relevant disciplinary hearing internal to the Council or the BID Company and shall give evidence in such inquiries or proceedings or hearings, arising out of the provision of the Services. The reasonable costs and expenses of and occasioned by provision of such assistance shall be paid by the requesting party unless the inquiry, proceedings or hearings arose from the acts, defaults, omissions or breaches of the party providing assistance.

## **13 Confidentiality**

13.1 To the extent permissible under the Freedom of Information Act 2000, both the Council and the BID Company agree to keep confidential and not to divulge to any person without the prior written consent of the other party all information (written or oral) concerning the business affairs of the other nor any information which has been exchanged about the Stakeholders or about other third parties which it shall have obtained or received as a result of operating the BID. This obligation shall survive the termination or lapse of the provision of the BID.

## **14 Notices**

14.1 Any notice or other written communication to be served or given to or upon any party to this Agreement to the other shall be in writing and shall be sent to the address provided for above or such substitute address in England as may from time to time have been notified by that party.

14.2 A Notice may be served by

14.2.1 delivery to the Head of Collections & Housing Benefits at the Council's address;

14.2.2 delivery to the Company Secretary at the BID Company's address specified above

14.2.3 registered or recorded delivery post.

14.3 Any notice served shall be deemed to have been validly served or given at the time when in the ordinary course of business it would have been received.

## **15 Intellectual Property Rights**

15.1 Copyright in all documents provided by either party to the other in connection with this Agreement shall remain vested in the party who provided them.

15.2 Where under Clause 15.1 copyright remains vested in the Council, the BID Company shall have unrestricted licence to use such document for all purposes envisaged by or arising under this Agreement.

## **16 Health and Safety**

16.1 The parties shall at all times comply with the requirements of the Health and Safety at Work, etc. Act, 1974, the Management of Health and Safety at Work Regulations 1992 and all Orders or rules of law pertaining to health and safety.

## **17 Equal Opportunities**

17.1 The parties shall comply with their statutory obligations under the Equalities Act 2010 which gives practical guidance to employers and others on the elimination of racial discrimination and the promotion of equality of opportunity in employment, including the steps that can be taken to encourage members of the ethnic minorities to apply for jobs or take up training opportunities.

## **18 Data Protection**

18.1 The parties shall comply with the provisions of the General Data Protection Regulation 2018 so far as applicable to this Agreement and the Service and shall indemnify each

other against all actions, costs, expenses, claims, proceedings and demands which may be brought against the other party for breach of statutory duty under this Act which arises from the use disclosure or transfer of personal data by the other party or its servants or agents.

## **19 Force Majeure**

- 19.1 Either party shall notify the other in writing of any Force Majeure event as soon as it shall be aware of it.
- 19.2 Neither party shall be in breach of the Agreement by reason of any Force Majeure event. Each party shall bear their own cost arising as a consequence of the Force Majeure event.
- 19.3 Both parties shall use all reasonable endeavours to secure the resumption of the Services at the earliest possible opportunity following a Force Majeure event.

## **20 Whole Agreement**

- 20.1 The Agreement constitutes the whole agreement and understanding of the parties as to the subject matter hereof and there are no prior or contemporaneous agreement between the parties with respect thereto.

## **21 Miscellaneous**

- 21.1 For the avoidance of doubt where any part of this Agreement is incompatible with the Regulations or any other regulations which the Secretary of State may issue pursuant to Part IV of the Local Government Act 2003 then such part shall be struck out and the balance of this Agreement shall remain
- 21.2 The headings appearing in this Agreement are for ease of reference only and shall not affect the construction of this Agreement
- 21.3 For the avoidance of doubt the provisions of this Agreement (other than those contained in this Clause) shall not have any effect until this document has been dated
- 21.4 References to the Council includes any successors to its functions as local authority
- 21.5 References to statutes, bye laws, regulations, orders, delegated legislation shall include any such instrument re-enacting or made pursuant to the same power

## **22 Exercise of the Council's Powers**

22.1 Nothing contained in this Agreement or implied in it shall prejudice or affect the rights discretions powers duties and obligations of the Council under all statutes bye-laws statutory instruments orders and regulations in the exercise of its functions as a local authority.

### **23 Contracts (Rights of Third Parties)**

23.1 The provisions of the Contracts (Rights of Third Parties) Act 1999 shall not apply to this Agreement.

### **24 Arbitration**

24.1 The following provisions shall apply in the event of a dispute:

24.2 Where a complaint is made against either party or a dispute arises in relation to any part of this Agreement which appropriate representatives of the parties fail to resolve within a reasonable period of time (complaints or disputes should be resolved at the lowest level, wherever possible), the matter shall be referred in writing to the Council's Chief Finance Officer and the Chairman of the BID Company. These parties shall then meet and use all endeavours to resolve the issue or dispute.

24.3 Where any dispute is not resolved in accordance with clause 24.2 above within 28 days of referral to the same, it shall be referred to arbitration before a single arbitrator.

24.4 The parties shall jointly appoint the arbitrator not later than 28 days after service of a request in writing by either party to do so.

24.5 If the parties are unable to agree within 28 days as to the appointment of such arbitrator then such arbitrator (hereinafter referred to as "the tribunal") shall be appointed on the application of either party to the President for the time being of the Law Society.

24.6 In the event of a reference to arbitration the parties agree to:

- (i) prosecute any such reference expeditiously and
- (ii) do all things or take all steps reasonably necessary in order to enable the tribunal to deliver any award (interim, final or otherwise) as soon as reasonably practicable

24.7 The award shall be in writing signed by the tribunal and shall be finalised within 21 days

24.8 The award shall be final and binding both on the parties and on any persons claiming through or under them



## **25 Amendments**

25.1 Other than in respect of amendments to the BID, the BID Arrangements and/or the BID Levy in accordance with the Regulations (the definitions of which within this Agreement shall be amended to refer to the revised BID, BID Arrangements and/or the BID Levy) no amendment to this Agreement or Schedules shall be binding unless it is in writing and signed by the duly authorised representatives of the Council and of the BID Company and expressed to be for the purpose of such amendment.

## **26 Reciprocal Indemnities**

26.1 The BID Company shall be liable for and shall fully and promptly indemnify and keep indemnified the Council, its employees and agents, against all liabilities, demands, proceedings, damages, costs, losses, claims, charges and expenses whatsoever in any way arising out of or in connection with:

26.1.1 the management of the BID by the BID Company; and

26.1.2 the injury to, or death of, any person howsoever arising whether in contract, tort or otherwise except and to the extent that it may arise out of the act, default or negligence of the Council.

26.2 The Council shall be liable for and shall fully and promptly indemnify and keep indemnified the BID Company, its employees and agents, against all liabilities, demands, proceedings, damages, costs, losses, claims, charges and expenses whatsoever in any way arising out of or in connection with:

26.2.1 a failure of the Council in the provision of the Services (other than a failure by the Council to take the steps and actions referred to in clauses 6.1 and 7 to enforce the BID Levy for which liability shall be limited in accordance with clause 7 above); and

26.2.2 the injury to, or death of, any person howsoever arising whether in contract, tort or otherwise except and to the extent that it may arise out of the act, default or negligence of the BID Company.

26.3 Both parties shall ensure that they have appropriate insurances in place to cover their potential liabilities under this Contract and in particular the BID Company shall maintain, continue to maintain throughout the Term, and provide reasonable evidence thereof to the Council, Public Liability Insurance up to a minimum level of cover of £5 million in respect of any one incident.

## **27 Applicable Law**

27.1 This Contract is governed by and interpreted in accordance with English Law, and shall be subject to the exclusive jurisdiction of the English Courts.

**IN WITNESS** hereof:  
**EXECUTED** as a Deed by the parties on the date which first appears on this instrument

**THE COMMON SEAL** of London Borough of Harrow

was hereunto affixed in the presence of:



Fern Silverio  
Head of Collections & Housing Benefits

Authorised Signatory

..... Director/Secretary

..... Director

## **Schedule A: Background to the BID Arrangements**

On Friday 13 December 2013 businesses in Harrow Town Centre voted in favour of the establishment of a Business Improvement District to commence operations on 1 April 2014.

### **Services to be undertaken by the BID**

The work programmes to be undertaken by the BID are outlined in the BID proposal and can be summarized as:

#### **Town Centre Management**

- Business leadership
- Influencing matters that are important
- Responding to alternative Centre's
- Reducing business costs
- Better communication, insight and intelligence

#### **Promotion**

- Clear brand & identity
- Increasing shopper numbers
- Events
- Seasonal lighting

#### **Improving the Pedestrian Experience**

- Collective voice
- Improved streetscape
- Enhanced enforcement
- Crime intelligence partnership

The BID proposal further sets out the year 1 budgets for delivering the work programmes together with a 5 year cash flow.

### **Who will provide the services?**

The programme of work will be delivered by the Harrow Town Centre BID Company who will be the legal entity that will run the activities of the BID. The BID Company is a company limited by guarantee, the Articles of Association, of which, are available on request.

The BID Company has evolved from the Harrow BID Development Group, which led and championed the establishment of the BID.

### **Provision of a Baseline Agreement**

A baseline agreement has been established between the BID Company and LB Harrow and was available for inspection during the ballot campaign to help inform the decision making of voting businesses. The document is available at [www.ha1bid.co.uk](http://www.ha1bid.co.uk)

## **Schedule B: BID Levy Rules**

- The BID term will be 5 years from 1st April 2024 to 31st March 2029;
- The BID levy will be applied to rated properties in the BID with a rateable value of **£30,000** or more;
- The BID levy will be fixed at 2% of rateable value using the 2024 rating list as at 1st April 2024;
- The liability for the BID levy will fall on the eligible ratepayer;
- Charitable organisations in receipt of mandatory charitable relief from rates will receive **80%** allowance;
- The BID levy will not be increased other than that specified in the levy rules;
- The eligible ratepayer will be liable for the BID levy for empty properties with no void period - listed properties will be exempt;
- An inflationary increase of 5% will be applied annually to the BID levy
- There will be no VAT charged on the BID levy.

## **Schedule C: Map and Geographical area covered by the BID and the BID Arrangements**

A map illustrating the geographical area covered by the BID is provided below. A list of those businesses liable for the BID levy (as provided by LB Harrow) at the time of the ballot are listed in Schedule D.



The streets incorporated in the BID are outlined in the BID proposal and can be found online at [www.ha1bid.co.uk](http://www.ha1bid.co.uk)

Station Road: 182- 194 even, 276 – 380 even, and 229 – 381 odd  
St John’s Road: property previously known as Cumberland Hotel and property previously known as St John’s Library  
St Ann’s Road: All  
St Ann’s Shopping Centre: All  
St George’s Shopping Centre: All  
Kymberley Road: All  
Clarendon Road: All  
William Carey Way: All  
Greenhill Way: Car park  
College Road: 2-134 even, 3-79 odd and Bus Station  
Havelock Place.

Any new, developed or refurbished properties which subsequently enter the rating list will become liable for the BID levy provided the criteria for inclusion is satisfied.

**Businesses liable for the BID levy**

The liability for the BID levy will fall upon the eligible ratepayer. All rated businesses in the geographical area covered by the BID over a rateable value of 30,000 are liable for the BID levy.

As outlined in the BID proposal the BID levy is 2% of the rateable value using the 2023 rating list as at 1 April 2024. The BID multiplier is 2p in the pound.

The BID levy is a daily charge based upon the rateable value. The BID levy is to be paid in full in advance. The due payment is the 1 April of the relevant financial year.

The eligible ratepayer will be liable for the BID levy for empty properties with no void period. Listed properties are not exempt from the levy.

The initial list of non-domestic ratepayers liable to the BID levy will be set and available following formal notification of the ballot. This list will be updated with any changes to the billing authority’s rating list during the lifetime of the BID and any new refurbished or reconstituted hereditaments subsequently entered into the rating list after the BID commencement date.

Any property that is split or merged over the period of the BID will be liable for the levy if the new rateable value is £30,000 or higher.

**Collection of the BID levy**

The collection criteria is outlined in the BID Operating Agreement which has been agreed between the BID Company and the LB Harrow. The agreement can be found at [www.ha1bid.co.uk](http://www.ha1bid.co.uk)

In the event that a business asks for payment terms, a decision will solely be made by LB Harrow. No interest will be payable on any overpayments.

### **Refunds**

In the event that refunds are to be given, LB Harrow will pay the refund back by BACS payment.

### **Costs of establishing the BID**

The costs of developing the BID are not included in the BID levy. The costs of establishing the BID have been funded by the existing BID and are payable upfront before a ballot takes place.

### **Charitable relief**

Charitable organisations in receipt of mandatory charitable relief from rates will receive 80% allowance.

### **Alteration ballot**

The BID levy will not be increased other than specified in the BID rules.

The BID arrangements may be altered without an alteration ballot in the following circumstances.

- An inflationary increase of 5% will be applied annually to the BID levy.
- The rating list is likely to change during the lifetime of the BID and as such those ratepayers subsequently meeting the criteria for inclusion within the BID will become liable for the BID levy. Similarly if a rate payer fails to meet the criteria during the lifetime of the BID it ceases to be liable for the BID levy eg its rateable value falls below the threshold of £30,000.

### **Term of the BID arrangements**

The BID term will be 5 years from 1 April 2014 to 31 March 2019.

### **Commencement of the BID arrangements**

The BID arrangements will commence on 1 April 2014.

## Schedule D: List of Hereditaments within the BID area when the ballot was announced

See Schedule C for details of how changes in the BID area are dealt with.

Voter Listing							
Property Business Name		Property Address					
Debenhams Retail Plc	275-287		Station Road	Harrow	Midxx	HA1 2TA	
Harrow The Hub Investments Limited	53	53-61	College Road	Harrow	Midxx	HA1 1BZ	
Vue Cinemas (Uk) Ltd	27	ST GEORGES	St Anns Road	Harrow	Midxx	HA1 2ZZ	
Marks And Spencer Plc	31	ST ANNS CENTRE	St Anns Road	Harrow	Midxx	HA1 1JU	
Bhs Plc	STORE D	ST ANNS CENTRE	St Anns Road	Harrow	Midxx	HA1 1AS	
Primark	13	ST ANNS CENTRE	St Anns Road	Harrow	Midxx	HA1 1AS	
Wilkinson Hardware Store Ltd	15	ST GEORGES	St Anns Road	Harrow	Midxx	HA1 2ZZ	
Jones Lang Lasalle	ADJ	ST ANNS CENTRE	St Anns Road	Harrow	Midxx	HA1 1AS	
Ipsos Mori Uk Ltd		5TH -7TH FLRS INC 5TH FLR LINK KINGS HOUSE	Kymerberley Road	Harrow	Midxx	HA1 1YR	
Next Plc	50-54		St Anns Road	Harrow	Midxx	HA1 1LX	
Boots Properties Plc	16	ST GEORGES	St Anns Road	Harrow	Midxx	HA1 1HS	
Mothercare Uk Ltd	80		St Anns Road	Harrow	Midxx	HA1 1LX	
W H Smith Plc	STORE A	ST ANNS CENTRE	St Anns Road	Harrow	Midxx	HA1 1AS	
River Island Clothing Co. Ltd	1	ST ANNS CENTRE	St Anns Road	Harrow	Midxx	HA1 1AS	
H & M Hennes & Mauritz Uk Limited	STORE B	ST ANNS CENTRE	St Anns Road	Harrow	Midxx	HA1 1AS	
St Georges Harrow Ltd	MULTI STOREY CAR PARK	ST GEORGES	St Anns Road	Harrow	Midxx	HA1 2ZZ	
Zurich Assurance Ltd	76		St Anns Road	Harrow	Midxx	HA1 1LX	
Dixons Ltd	3-4	ST ANNS CENTRE	St Anns Road	Harrow	Midxx	HA1 1AS	
St Georges Harrow Ltd	25	ST GEORGES	St Anns Road	Harrow	Midxx	HA1 1HS	
Argos Distributors Ltd	57		St Anns Road	Harrow	Midxx	HA1 1JU	
T.K.Maxx	31	ST GEORGES	St Anns Road	Harrow	Midxx	HA1 1HS	
The Photographic Angle		2ND & 3RD FLS, KINGS HOUSE	Kymerberley Road	Harrow	Midxx	HA1 1YR	
Boots The Chemist Ltd	9	ST ANNS CENTRE	St Anns Road	Harrow	Midxx	HA1 1AS	
Halifax Plc	56-58		St Anns Road	Harrow	Midxx	HA1 1AG	
Monsoon Accessorize Ltd	1	ST GEORGES	St Anns Road	Harrow	Midxx	HA1 1HS	
New Look Retailers Limited	273		Station Road	Harrow	Midxx	HA1 2TB	
Benefits Agency		GND & 1ST FLS, KINGS HOUSE	Kymerberley Road	Harrow	Midxx	HA1 1YR	
Linens Direct Ltd	23	ST ANNS CENTRE	St Anns Road	Harrow	Midxx	HA1 1JU	
Poundland Limited	38		St Anns Road	Harrow	Midxx	HA1 1LA	
Hsbk Bank Plc	26-28		St Anns Road	Harrow	Midxx	HA1 1LA	
Waterstones Booksellers Ltd	60-62		St Anns Road	Harrow	Midxx	HA1 1LX	
Ag Retail Cards Ltd	35	ST ANNS CENTRE	St Anns Road	Harrow	Midxx	HA1 1JU	
Nandos Chicken Ltd	17	ST GEORGES	St Anns Road	Harrow	Midxx	HA1 1HS	
Burton Group Plc	STORE E	ST ANNS CENTRE	St Anns Road	Harrow	Midxx	HA1 1AS	
Iceland Frozen Foods Plc	368		Station Road	Harrow	Midxx	HA1 2DE	
Deichmann Shoes	19-20	ST GEORGES	St Anns Road	Harrow	Midxx	HA1 1HS	
H & M Hennes Ltd	22-23	ST GEORGES	St Anns Road	Harrow	Midxx	HA1 1HS	
Caversham Trading Limited	68		St Anns Road	Harrow	Midxx	HA1 1LX	
Fitness First Plc	35	ST GEORGES	St Anns Road	Harrow	Midxx	HA1 1HS	
Santander Uk Plc	64-66		St Anns Road	Harrow	Midxx	HA1 1LX	
Coyle Personnel Plc		1ST FL, HYGEIA HOUSE, 66	College Road	Harrow	Midxx	HA1 1BG	
Barratts Trading Ltd	46		St Anns Road	Harrow	Midxx	HA1 1LA	
A Levy And Son Ltd	42-44		St Anns Road	Harrow	Midxx	HA1 1AS	
Town & City Pub Co Ltd & Bay Restaurant Group Ltd	269-271	YATES WINE LODGE	Station Road	Harrow	Midxx	HA1 2TB	
J D Sports Ltd	72		St Anns Road	Harrow	Midxx	HA1 1LX	
Tiger Retail Ltd	5	ST ANNS CENTRE	St Anns Road	Harrow	Midxx	HA1 1AS	
C & J Clark International Ltd	7	ST ANNS CENTRE	St Anns Road	Harrow	Midxx	HA1 1AS	
Arcadis Group Limited	7	ST ANNS CENTRE	St Anns Road	Harrow	Midxx	HA1 1AS	
Natwest Group Property	315		Station Road	Harrow	Midxx	HA1 2RN	
Jones Lang Lasalle	FOOD COURT	ST ANNS CENTRE	St Anns Road	Harrow	Midxx	HA1 1AS	
Spar UK Ltd		MEZZ FL, HYGEIA HOUSE, 66	College Road	Harrow	Midxx	HA1 1BG	
Shoe Zone Ltd	8	ST ANNS CENTRE	St Anns Road	Harrow	Midxx	HA1 1AS	
Maplin Electronics Limited	342-348		Station Road	Harrow	Midxx	HA1 2DR	
Ann Summers Ltd	16B	ST ANNS CENTRE	St Anns Road	Harrow	Midxx	HA1 1AS	
Frankie & Benny'S Uk Ltd	11	ST GEORGES	St Anns Road	Harrow	Midxx	HA1 1HS	
Lloyds Tsb Bank Plc	53		St Anns Road	Harrow	Midxx	HA1 1JU	
H Samuel Jewellers	11	ST ANNS CENTRE	St Anns Road	Harrow	Midxx	HA1 1AS	
Holland & Barrett	12	ST ANNS CENTRE	St Anns Road	Harrow	Midxx	HA1 1AS	
Phones 4 U Ltd	14	ST ANNS CENTRE	St Anns Road	Harrow	Midxx	HA1 1AS	
Superdrug Stores Plc	297	297-301	Station Road	Harrow	Midxx	HA1 2TA	
The Photographic Angle		7TH FL & 6TH & 7TH FL LINKS, QUEENS HOUSE	Kymerberley Road	Harrow	Midxx	HA1 1US	
Mitchells & Butlers Retail Ltd	335-339		Station Road	Harrow	Midxx	HA1 2AA	
Sportsworld Ltd T/A Card Factory	32		St Anns Road	Harrow	Midxx	HA1 1LA	
Sports World International Ltd	36		St Anns Road	Harrow	Midxx	HA1 1LQ	
Wiser Retail Ltd(In Administration)	51		St Anns Road	Harrow	Midxx	HA1 1JU	
tesco Stores Limited	303-305		Station Road	Harrow	Midxx	HA1 2TA	
Benefits Agency		4TH FL, KINGS HOUSE	Kymerberley Road	Harrow	Midxx	HA1 1YR	
99p Stores Ltd	304		Station Road	Harrow	Midxx	HA1 2DX	
Newman and Partners	373-375		Station Road	Harrow	Midxx	HA1 2AW	
Mr Kurt Jansen	29	ST GEORGES	St Anns Road	Harrow	Midxx	HA1 1HS	
Boots Opticians Professional Services Ltd	30		St Anns Road	Harrow	Midxx	HA1 1LA	
Carphone Warehouse	84		St Anns Road	Harrow	Midxx	HA1 1JP	
Arianya Limited	1-3	CUMBERLAND HOTEL	St Johns Road	Harrow	Midxx	HA1 2EF	
Brentpark (Harrow) Limited	321		Station Road	Harrow	Midxx	HA1 2AA	
Foot Locker Uk Limited	34		St Anns Road	Harrow	Midxx	HA1 1LQ	
Zales Ltd T/A Ernest Jones Ltd	15	ST ANNS CENTRE	St Anns Road	Harrow	Midxx	HA1 1AS	
Hotels & More Limited		UNIT 2 5TH FL, HYGEIA HOUSE, 66	College Road	Harrow	Midxx	HA1 1BG	
Home Store	5	ST GEORGES	St Anns Road	Harrow	Midxx	HA1 1HS	
John David Group PLC	18	ST GEORGES	St Anns Road	Harrow	Midxx	HA1 1HS	
Partners The Stationers Limited	9	ST GEORGES	St Anns Road	Harrow	Midxx	HA1 1HS	
Graydon UK Ltd		2ND FL FRONT HYGEIA HOUSE 66	College Road	Harrow	Midxx	HA1 1BE	
Diablue Ltd	19		St Anns Road	Harrow	Midxx	HA1 1JU	
The Works Stores Ltd	29	ST ANNS CENTRE	St Anns Road	Harrow	Midxx	HA1 1LA	
Costa Coffee Ltd		UNIT 1 119	St Anns Road	Harrow	Midxx	HA1 1AP	
Telefonica Uk Ltd	24		St Anns Road	Harrow	Midxx	HA1 1LG	
Barclays Bank Plc	355		Station Road	Harrow	Midxx	HA1 2AW	
Moss Bros Group Plc	21	ST ANNS CENTRE	St Anns Road	Harrow	Midxx	HA1 1JU	
Starbucks Coffee Co Ltd	6	ST GEORGES	St Anns Road	Harrow	Midxx	HA1 1HS	
Britannia Invest A/S Ltd		PT 4TH FL, HYGEIA HOUSE, 66	College Road	Harrow	Midxx	HA1 1BG	
Westside Retail Ltd	7	ST GEORGES	St Anns Road	Harrow	Midxx	HA1 1HS	
Spirit Pub Company(Services)Ltd	86		St Anns Road	Harrow	Midxx	HA1 1JP	
Hygeia Harrow Ltd		PT 4TH FL, HYGEIA HOUSE, 66	College Road	Harrow	Midxx	HA1 1BG	
Orange Retail Ltd	33	ST ANNS CENTRE	St Anns Road	Harrow	Midxx	HA1 1JU	
The Body Shop International Plc	55		St Anns Road	Harrow	Midxx	HA1 1JU	
Vision Express Uk Ltd	21	ST GEORGES	St Anns Road	Harrow	Midxx	HA1 1HS	
Santander Uk Plc	9		St Anns Road	Harrow	Midxx	HA1 1AS	
Farid Accessories Limited	22		St Anns Road	Harrow	Midxx	HA1 1LG	
Jessops Ltd	16A	ST ANNS CENTRE	St Anns Road	Harrow	Midxx	HA1 1AS	
Niruma Investments Llp	11-15		St Anns Road	Harrow	Midxx	HA1 1LG	
J D Wetherspoon Plc		THE MOON ON THE HILL 373-375	Station Road	Harrow	Midxx	HA1 2AW	

# HARROW

## TOWN CENTRE

Business Improvement District

Chelsea Building Society	16		St Anns Road	Harrow	Middd	HA1 1LG
Carphone Warehouse	20		St Anns Road	Harrow	Middd	HA1 1LG
Lloyds Bank Ltd	286-292		Station Road	Harrow	Middd	HA1 2EA
3g Uk Ltd	3GUK 46A		St Anns Road	Harrow	Middd	HA1 1LA
Kilomile Limited	18		St Anns Road	Harrow	Middd	HA1 1LG
Optika Ltd,		4TH FL & 4TH FL LINK, QUEENS HOUSE	Kymerley Road	Harrow	Middd	HA1 1YR
The Photographic Angle		3RD FLR QUEENS HOUSE	Kymerley Road	Harrow	Middd	HA1 1YD
Café Nero	27	ST ANNS CENTRE	St Anns Road	Harrow	Middd	HA1 1LA
Vodafone Limited	48		St Anns Road	Harrow	Middd	HA1 1JX
Spring Retail Ltd	8	ST GEORGES	St Anns Road	Harrow	Middd	HA1 1HS
London Borough Of Harrow		QUEENS HOUSE	Kymerley Road	Harrow	Middd	HA1 1NJ
Lawrence Grant Ltd		2ND FL REAR HYGEIA HOUSE 66	College Road	Harrow	Middd	HA1 1BE
Ablethrid Ltd (In Administration)	12		St Anns Road	Harrow	Middd	HA1 1LG
Nandos Chicken Ltd	300		Station Road	Harrow	Middd	HA1 2DX
Claire's Accessories	2	ST ANNS CENTRE	St Anns Road	Harrow	Middd	HA1 1AS
Act Teleconferencing Ltd		PT 3RD FL SOUTH, HYGEIA HOUSE, 66-68	College Road	Harrow	Middd	HA1 1BG
East End Cosmetics Ltd,	2		St Anns Road	Harrow	Middd	HA1 1LG
Harvey & Thompson	14	Gnd Flr	St Anns Road	Harrow	Middd	HA1 1LG
Prezzo Plc	26	ST GEORGES	St Anns Road	Harrow	Middd	HA1 1HS
Burton Group Ltd	314		Station Road	Harrow	Middd	HA1 2DX
Asia T.V. Limited		SUITE B PT 3RD FLR, HYGEIA HOUSE 66-68	College Road	Harrow	Middd	HA1 1BG
Pizza Express (Restaurants) Ltd	28	ST GEORGES	St Anns Road	Harrow	Middd	HA1 1HS
Savers Health And Beauty Ltd	336-338		Station Road	Harrow	Middd	HA1 2DR
St Georges Harrow Ltd	24	ST GEORGES	St Anns Road	Harrow	Middd	HA1 1HS
London Borough Of Harrow		CAR PARK (S), GREENHILL WAY	Greenhill Way	Harrow	Middd	HA1 1LE
The Carphone Warehouse Ltd	59		St Anns Road	Harrow	Middd	HA1 1JU
Rivara Ltd	4		St Anns Road	Harrow	Middd	HA1 1LG
Ablethrid Ltd	10		St Anns Road	Harrow	Middd	HA1 1G
T Mobile Uk Retail Limited	3	ST GEORGES	St Anns Road	Harrow	Middd	HA1 1HS
Instant Cash Loans Ltd T/A The Money Shop	8		St Anns Road	Harrow	Middd	HA1 1LG
Mochi Ltd T/A Esquires Coffee	Atrium Kiosk 2	ST GEORGES	St Anns Road	Harrow	Middd	HA1 1HS
I Bet Services T/A Bet 90 Ltd	347-349		Station Road	Harrow	Middd	HA1 2AA
Toni And Guy Harrow Ltd	4	ST GEORGES	St Anns Road	Harrow	Middd	HA1 1HS
Greggs Plc	6		St Anns Road	Harrow	Middd	HA1 1LG
Robert Dyas Ltd	318		Station Road	Harrow	Middd	HA1 2DX
Carphone Warehouse Ltd	351		Station Road	Harrow	Middd	HA1 2AW
Royal Bank Of Scotland Plc	354		Station Road	Harrow	Middd	HA1 2DE
Mrs Vahide Bektas	309		Station Road	Harrow	Middd	HA1 2TA
Coralis Estates Ltd	311		Station Road	Harrow	Middd	HA1 2TA
Luxury Leisure	312		Station Road	Harrow	Middd	HA1 2DX
Amberstar Ltd		THE FAT CONTROLLER 362-366	Station Road	Harrow	Middd	HA1 2DE
Bon Marche	323		Station Road	Harrow	Middd	HA1 2AA
Virgin Money Plc	307		Station Road	Harrow	Middd	HA1 2TA
Blacks Outdoor Retail Ltd	316		Station Road	Harrow	Middd	HA1 2DX
Power Leisure Plc	330-332		Station Road	Harrow	Middd	HA1 2DR
Halifax College Ltd(in Liquidation)	11-15		St Anns Road	Harrow	Middd	HA1 1LG
K & G Restaurants Ltd T/A Macdonalds	361		Station Road	Harrow	Middd	HA1 2AW
Royal Mail Group Plc	14		College Road	Harrow	Middd	HA1 1BQ
Danmerc		UNIT 1 5TH FL, HYGEIA HOUSE, 66	College Road	Harrow	Middd	HA1 1BG
Tfi Group Property		OMNIBUS STATION	College Road	Harrow	Middd	HA1 1BY
William Hill Organisation Ltd	320		Station Road	Harrow	Middd	HA1 2DX
Tcm Care Ltd T/A Dr Herbs	13A	ST ANNS CENTRE	St Anns Road	Harrow	Middd	HA1 1AS
Centrica Plc		GND & 1ST FL 329-331	Station Road	Harrow	Middd	HA1 2AA
Rydon Maintenance Ltd		GND FL REAR, HYGEIA HOUSE, 66	College Road	Harrow	Middd	HA1 1FD
Beauty 4 You Ltd	13B	ST ANNS CENTRE	St Anns Road	Harrow	Middd	HA1 1AS
Rydon Maintenance Ltd	66-68	GND FL REAR, HYGEIA HOUSE	College Road	Harrow	Middd	HA1 1FD
Raw Mango Limited	190-194		Station Road	Harrow	Middd	HA1 2RH
Frankie & Benny'S Uk Ltd	12	ST GEORGES	St Anns Road	Harrow	Middd	HA1 1HS
Aims Vignani Dada Bhagwan Foundation		1ST FL COLLEGE HOUSE	College Road	Harrow	Middd	HA1 1BA
Centrestyle 1 Ltd	26-28		College Road	Harrow	Middd	HA1 1BE
The Photographic Angle		1ST FL QUEENS HOUSE	Kymerley Road	Harrow	Middd	HA1 1YR
Cheltenham & Gloucester Building Society	322		Station Road	Harrow	Middd	HA1 2DX
Nationwide Building Society	325		Station Road	Harrow	Middd	HA1 2AA
Pizza Hut (Uk) Ltd	370-372		Station Road	Harrow	Middd	HA1 2DE
Albermarle & Bond Jewellers & Pawnbrokers Ltd	313		Station Road	Harrow	Middd	HA1 2TA
The Photographic Angle		6TH FL, QUEENS HOUSE	Kymerley Road	Harrow	Middd	HA1 1US
Nationwide Building Society		1st Floor 327	Station Road	Harrow	Middd	HA1 2AA
Sproull & Co		1ST FL 31-33	College Road	Harrow	Middd	HA1 1BA
Kish Seven Ltd		2ND FL, QUEENS HOUSE	Kymerley Road	Harrow	Middd	HA1 1YR
Cards N Gifts Ltd	291		Station Road	Harrow	Middd	HA1 2TA
Specsavers Superstores Ltd	289		Station Road	Harrow	Middd	HA1 2TA
C E X Limited	282		Station Road	Harrow	Middd	HA1 2EA
The Photographic Angle		2ND FL LINK, QUEENS HOUSE	Kymerley Road	Harrow	Middd	HA1 1YR
Avanta Properties Ltd	79	ROOM 501 5TH FLR	College Road	Harrow	Middd	HA1 1BQ
Skipton Building Society	352		Station Road	Harrow	Middd	HA1 2DE
Traid Ltd	324D		Station Road	Harrow	Middd	HA1 2DX
M & M Hair And Beauty Limited	280		Station Road	Harrow	Middd	HA1 2EA
L C P Real Estate Ltd	326	TRINITY HOUSE 1ST FLR	Station Road	Harrow	Middd	HA1 2DR
St Anns Shop Ctr Gp Ltd Acting For St Anns Shop Ctr L	KIOSK VO 5	ST ANNS CENTRE	St Anns Road	Harrow	Middd	HA1 1AS
Charter Construction Plc	1-9	2ND FLR	St Anns Road	Harrow	Middd	HA1 1LQ
Critical Business Functions Ltd	326	TRINITY HOUSE 2ND FLR	Station Road	Harrow	Middd	HA1 2DR
Aston Brooke Solicitors	9-11		St Anns Road	Harrow	Middd	HA1 1LQ
Dinemart Ltd T/As Cafe Express	278		Station Road	Harrow	Middd	HA1 2EA
European Retails Ltd	317		Station Road	Harrow	Middd	HA1 2AA
Chocco Ltd	324		Station Road	Harrow	Middd	HA1 2DX
Thomas Cook Group Ltd	324C		Station Road	Harrow	Middd	HA1 2DX
The Perfume Shop		THE PERFUME SHOP, MALL KIOSK, ST ANNS CENTRE	St Anns Road	Harrow	Middd	HA1 1AR
Nottingham County Council	1-9	3RD FLR	St Anns Road	Harrow	Middd	HA1 1LQ
Millies Cookies Ltd		MALL KIOSK, ST ANNS CENTRE	St Anns Road	Harrow	Middd	HA1 1AR
Nottingham County Council	1-9	3RD FLR	St Anns Road	Harrow	Middd	HA1 1AR
Harvey & Thompson Ltd	324B		Station Road	Harrow	Middd	HA1 2DX
Fcm Master Franchise Ltd	294		Station Road	Harrow	Middd	HA1 2DX
Sue Ryder	324A		Station Road	Harrow	Middd	HA1 2DX
Tui Uk Ltd	334		Station Road	Harrow	Middd	HA1 2DX
Brentpark (Harrow) Limited		1ST & 2ND FLOORS 3321A	Station Road	Harrow	Middd	HA1 2DR
T/As Trinity Bar		TRINITY BAR, 375A	Station Road	Harrow	Middd	HA1 2DE
Ladbrokes Betting & Gaming Limited	340		Station Road	Harrow	Middd	HA1 2DR
Tabs Training Ltd		GND FL LEFT, HYGEIA HOUSE, 66-68	College Road	Harrow	Middd	HA1 1BG
Thorntons Plc	10	ST GEORGES	St Anns Road	Harrow	Middd	HA1 1HS
Brian Cox Estate Agents	310		Station Road	Harrow	Middd	HA1 2DX
Costa Coffee	63		College Road	Harrow	Middd	HA1 1FD
Tfs Stores Ltd	2	ST GEORGES	St Anns Road	Harrow	Middd	HA1 1HS
Coral Racing Ltd	379		Station Road	Harrow	Middd	HA1 2AR
Artisan Haircutters Ltd	6		College Road	Harrow	Middd	HA1 1BE